



Drive the Future. Together.

600+

DISCORD MEMBERS

40+

LINKS & RESOURCES

7

PETITION FEATURES

3

COMMUNITY PLATFORMS

Who We Are

The Association of VinFast Owners (AVO) is an independent, volunteer-run, member-governed organization representing VinFast EV owners across the United States and Canada. Founded in 2025, AVO is not affiliated with or sponsored by VinFast Auto. We exist to act as the consolidated, collaborative voice of owners to VinFast leadership.

Advocacy

Collective voice representing owner interests to VinFast

Governance

Transparent board with member voting & published minutes

Community

Connecting owners through platforms & shared experiences

Website V2 Complete Redesign

The vinfastowners.org website has been completely rebuilt with a modern design system. It now features 16 production pages, full bilingual support (English & French), dark mode with WCAG AA accessibility, and a privacy-first approach with no tracking scripts or cookies.

- Glass-effect navigation
- Dark mode + auto-detect
- EN/FR bilingual toggle
- Mobile-first responsive
- Schema.org SEO data
- No tracking scripts or cookies

Community Feature Request Petition

vinfastowners.org/petition

Collecting signatures now through March 31. Sign today and help us show VinFast what owners want!

HIGH

Dashcam & Sentry Mode

Use existing 360-camera hardware for drive recording and parked surveillance (14 votes)

HIGH

Accelerator Response & One-Pedal Driving

Stronger regen braking to full stop, persistent settings (10 votes)

MED

Tesla Supercharger / NACS Access

NACS adapter adoption and official CCS1 adapter (6 votes)

MED

Phone as a Key + Energy & Charging Insights

LOW

Remote Heated Features + Driver Profiles

New Owner Resources



Recalls & Safety Tool

Search NHTSA and Transport Canada recalls by model, year, or VIN. Includes TSBs and Service Campaigns.

[Learn More →](#)



Trip Data & Charging Insights

Community data with 5 interactive charts covering efficiency by model, drive mode, temperature, and charging curves.

[Learn More →](#)



All Links & Resources

One-stop directory with 40+ links to community platforms, VinFast official pages, safety tools, and owner resources.

[Learn More →](#)



Considering VinFast?

Honest buyer's guide from the owner's perspective. Early-adopter mindset, OTA evolution, and real talk.

[Learn More →](#)



More Resources

"Considering VinFast?" Honest Buyer's Guide

- "Are You Wired for This?" Framing the early-adopter mindset
- "That 2023 Review? Ancient History." How OTA updates transformed the vehicles
- "Let's Talk Finances." EV startup investment reality, compared to Tesla/Rivian/Lucid
- "Talk to Actual Owners." Connects prospective buyers to Discord, Facebook, and forums

Transparent Issue Reporting via GitHub

Report vehicle issues, app bugs, service problems, or request feature escalation to VinFast Corporate. All reports are public, searchable, and community members can vote and track progress.

Governance & Transparency

AVO is governed by an elected Board of Directors with annual elections each January. Board meetings are open to all members via Discord, with published meeting minutes and full vote records.

Interested in joining the board? [Petition in our Discord #vinfastownersdotorg channel →](#)



Natalie Ly

@hungyuanly on Discord



NoseyNick

@noseynick on Discord



Shane Bivens

@shanebivens on Discord

VinFast Corporate Outreach

The Board Secretary has prepared formal communications to VinFast leadership, including the community feature petition and a detailed thermal management questionnaire covering preconditioning, cold weather charging, and expected charge curves. A VinFast Customer Experience executive has live access to the petition signature data.

All Links & Resources

- [AVO Discord](#)
- [AVO Facebook Group](#)
- [VinFastTalk Forums](#)
- [Recalls & Safety](#)
- [Trip Data Tool](#)
- [Issue Reporting](#)
- [Buyer's Guide](#)
- [Owner Manuals](#)
- [All Resources](#)

What's Next

- Continue petition signature collection through March 31, then deliver to VinFast
- Send thermal management engineering questions to VinFast technical team
- Share petition results across all community platforms upon delivery
- Publish thermal management Q&A when VinFast response is received

Help Spread the Word. Share This Newsletter!

Forward this to your VinFast dealership, service center, fellow owners, and anyone considering VinFast.

Print it, email it, or share the link. Every connection helps our community grow stronger!

Scan the QR code to visit vinfastowners.org



Join the Community

Discord

discord.gg/puQqaEZFAQ
600+ members | Real-time chat

Facebook Group

VinFast Owners Group
VFFS Community | Discussions

VinFastTalk

vinfasttalk.com
Forum | Technical discussions

Membership is FREE | Open to all VinFast owners and future owners

[VF5](#) | [VF6](#) | [VF7](#) | [VF8 Eco/Plus](#) | [VF9 Eco/Plus](#) | [Future Owners](#)

vinfastowners.org/join | board@vinfastowners.org | [privacy@vinfastowners.org](https://vinfastowners.org/privacy)